

POLICY OF QUALITY

Our company ANAST. CHRONIS - GEORG. DOUMANIS LTD, trading as "PORTA IMPRESA," has been engaged for many years in the design, manufacturing, distribution, and installation of internal and armored doors.

With a foundation of reliability that the company has built over the years and a steadfast commitment to meeting the absolute satisfaction of our customers while fully complying with legislative and regulatory requirements, the company has managed to establish itself among the leading entities in the industry, relying on the expertise of its personnel and its modern facilities, which constitute its strong points.

The Management of "PORTA IMPRESA" is dedicated to complete compliance with the existing legislation based on the applicable laws and regulations. The Management, executives, and personnel of the company wholeheartedly embrace the Quality Policy established and implemented by the company. The Management commits to the following:

- Ensuring that the pursued Policy is appropriate for its purpose and the services provided, aligning with the implemented Quality Management System for the services rendered.
 - Providing a framework for setting quality objectives and monitoring their implementation.
 - Complying with and adhering to legislative and regulatory requirements.
 - Establishing measurable quality objectives and achieving them.
 - Sensitizing the personnel towards this direction.
- Making continuous efforts to improve and promote the level of Quality through the Management System implemented by the company in line with the ISO 9001:2015 Standard.
 - Making this Policy available and communicating it to all interested parties.
- Implementing, maintaining, reviewing, and continuously improving the Policy and the Management System.

The main axes for the implementation of the Policy are as follows:

- The commitment of the Management to provide all necessary resources and means to ensure the smooth, efficient, and effective operation of the company and the rational management of natural resources.
- The absolute compliance with the current Greek and European legislation and International Standards concerning the company's operation.
 - Setting quality objectives and systematically monitoring and reviewing their implementation.
- Communication and information towards each interested party, informing them about our principles and the results of our efforts towards the continuous improvement of our services and the work environment.
- Checking our associates to ensure the adoption of our principles and their operation in accordance with the requirements we have set.
 - Continuous training and awareness of our executives, personnel, and associates, encouraging their active participation in our efforts for the continuous improvement of our provided services and the working environment.
- Taking organizational and preventive measures to avoid potential risks that could affect the quality of our services.

This Policy is updated and appropriately revised in cases of changes in the scope or nature of our activities or following the occurrence of extraordinary events and is reviewed during each review of the Integrated Management System.